

PATIENT RIGHTS at MOUNTAIN EMPIRE SURGERY CENTER

PATIENTS HAVE THE RIGHT:

- ...to have appropriate assessment and management of pain.
- ...to be treated with respect for their personal values and beliefs, with consideration and dignity, and free from mental and physical abuse
- ...to appropriate privacy and security.
- ...to have disclosures and records treated confidentially, and, except when required by law, patients have the right to approve or refuse their release.
- ...to complete information concerning their evaluation, diagnosis, treatment, and prognosis to the degree known. When it is medically inadvisable to give such information to a patient, the information is provided to a person designated by the patient or legally authorized person.
- ...to participate in decisions involving their health care, and to include their family in these decisions, except when such participation is contradicted for medical reasons.
- ...to information concerning the services and access to care available at the Center, fees for service, and payment policies.
- ...to express grievances, concerns, or complaints regarding the Center by speaking with their physician(s), the Director, or any staff member, and by responding on the patient satisfaction survey.
- ...to designate a surrogate decision-maker.
- ...to refuse treatment, change physicians, or utilize another surgical facility.
- ...to refuse to participate in investigational studies and/or clinical trials.
- ...to know the ownership of the Center, relationships with other organizations, and when the surgeons utilizing the Center have investments interests in the facility.

SEE REVERSE SIDE FOR LIST OF MESC OWNERSHIP

601 Med Tech Parkway, Johnson City, TN, 37604

Advanced Directives

Information on "How to" initiate an Advanced Directive will be given to you upon arrival at MESC or you may contact MESC prior to day of service at 423-610-1020 to request and obtain this information. Federal law requires that you be provided information about your right to make advanced health care decisions. If you already have a Living Will or Durable Power of Attorney, please inform your doctor and MESC.

Blue Ridge Medical Management Corp.

Ortholink ASC

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